

The PC and Gadget Help Desk: A Do-It-Yourself Guide To Troubleshooting and Repairing

By Mark Edward Soper

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A Do-It-Yourself Guide To
Troubleshooting and Repairing

Your EASY, comprehensive technology troubleshooter!
PCs, smartphones, tablets, networks, cameras, home theater and more—all in one book!

We all use technology—and we *all* have problems with it. Don't get frustrated… and don't waste money on costly repair or support calls! Solve the problems yourself, with the one guide that makes it easy: *The PC and Gadget Help Desk*. Using clear pictures, handy "symptom tables," and easy-to-use flowcharts, Mark Edward Soper walks you step-by-step through identifying, solving, and preventinghundreds of today's most aggravating tech problems. Soper covers all your major platforms: iPhones, iPads, Android devices, Windows systems, and more. He even helps you fix the weird problems that happen when you use them together!

- Regain lost Internet access and fix broken Wi-Fi connections
- Solve problems with viewing and sharing media or other files
- Track down power problems wherever they arise
- Troubleshoot printing problems and print from smartphones or tablets
- Fix missing video or audio on your HDTV or home theater system
- Get syncing working right on your Apple or Android device
- Improve your PC's 3D gaming performance
- Identify and replace flaky memory chips
- Prevent overheating that can damage your equipment
- Solve common problems with digital cameras and DV camcorders
- Troubleshoot iOS or Android antennas, updates, screens, and connectivity
- Get FaceTime working right on your iPhone or iPad
- Troubleshoot eReaders and display your eBooks on additional devices
- Sensibly decide whether to upgrade, repair, or replace

Mark Edward Soper has spent 30 years as an instructor and corporate trainer, helping thousands of people work more happily with personal technology. He is the author of *PC Help Desk in a Book*, and is the co-author of *Leo Laporte's PC Help Desk*, as well as more than 25 other books on Windows, digital imaging, networking, the Internet, IT certification, and computer troubleshooting. Soper is a CompTIA A+ Certified computer technician and Microsoft Certified Professional.

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Editorial Review

About the Author

Mark Edward Soper has helped users deal with problems with computers, digital cameras, and other personal tech devices for more than 25 years. He is the author of *PC Help Desk in a Book* and co-author of *Leo Laporte's PC Help Desk*, as well as more than two dozen other books on Windows, digital photography, networking, broadband Internet, CompTIA A+ Certification, and computer troubleshooting and upgrading. With this level of experience, Mark is experienced at helping readers understand and use creative solutions to connectivity, configuration issues, data recovery, and other types of problems that can beset users of personal technology. Mark is also the creator of *Building and Repairing PCs* (Que Video), which provides more than two hours of detailed, hands-on help for building, repairing, and upgrading desktop and laptop computers.

Users Review

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